



Your Bupa corporate health insurance plan

InterWorks have partnered with Bupa, giving you access to market leading private health cover that's packaged with exciting features and benefits. This pack is designed to help you navigate how your Bupa plan works and to help you get the most out of your health insurance.

Contents include:

Getting Started

- Highlights of the InterWorks company plan
- Join the Bupa family
- Understanding your cover

Your Bupa Health Insurance

- Using your Health Insurance
- Easy way to claim on Health Insurance extras

Looking after our Bupa members

- Tools to support your Health and Wellbeing

Your Bupa Product/s

- Corporate Hospital Cover - Corporate Bronze plus
- Silver Plus Essential Hospital
- Essential 50 Visitors Cover
- Corporate 60 Extras
- Corporate 80 Extras
- Essentials Visitors Cover



Highlights of the InterWorks Health Insurance Plan

- 24/7 access to Bluea Online Doctor appointments for eligible Bupa members, up to 6 services per person, per calendar year.
- Say goodbye to 2 & 6 month waiting periods on selected Extras when you join on eligible combined Hospital and Extras cover, giving you immediate access to general dental, optical, physio, chiro and more.
- On eligible combined products, you could get 100% back on up to two 6-monthly check-up and cleans at Members First Platinum providers, up to yearly limits.
- We pay towards the cost of psychology and counselling sessions, as well as Digital Mental Health Courses at Bupa recognised providers. You can find this under our mental health category on most Extras and packaged covers.

*Yearly limits, waiting periods, fund and policy rules apply. Members will only be able to book general doctor appointments via Bluea. Appointments with specialists cannot be booked via Bluea. Members who are under 18 years old may need to attend the appointments with a parent or guardian. Available on all eligible extras and combined products that include Bluea online doctor appointments. Service provided by third party partner. Benefits payable for 100% of charge up to service limits for Bluea Online Doctor Appointments only. Benefits are not payable for services included in the Medicare Benefit Schedule (MBS). See bluea.bupa.com.au for more details. To book online doctor appointments once you've reached your yearly service limit, you'll need to book directly with another provider such as Doctors on Demand.**Only for new customers on new selected combined Hospital and Extras cover policies issued by Bupa HI Pty Ltd ABN 81 000 057 590. 2 and 6 month waiting period waiver only applies to selected Extras. 2 and 6-month waiting periods waived on extras applied at policy join date. Refer to your policy information for details about the services included on your cover. Other waiting periods apply. Yearly limits, waiting periods, benefit claiming restrictions, fund and policy rules apply.***At Members First Platinum providers you can receive up to 100% back on dental check-up and cleans (select dental items only) once every 6 months, up to your yearly limits. Available on eligible packaged products or combined hospital and extras products (excluding Freedom 50 Extras, Freedom 60 Extras, Freedom 60 Boost, Extras Saver, Corporate Choice 50, Corporate Benefit 60 Flex, FLEXtras products and Your Choice Extras 60 where General Dental is not included). Waiting periods, benefit claiming restrictions, yearly limits, policy and fund rules apply. Not available in all areas.#Extras service providers must meet certain requirements to be recognised by Bupa and for us to pay towards the cost of your treatment. Waiting periods, yearly limits, policy and fund rules apply. Restrictions may apply on your policy which are limited benefits for certain services. Yearly limits, waiting periods, benefit claiming restrictions, fund and policy rules apply. Benefits for Accredited Mental Health Social Workers and Indigenous Counselling providers apply.^^^



Join your Corporate Plan

1. Bupa cover

Nothing is more important to us than providing our members with quality health cover. That's why we've designed a unique corporate health insurance partnership for InterWorks, to ensure you get the most from your health & care partner.

2. We do the paperwork

When you join us, we'll ask you about your previous health cover. We'll contact your old fund and do the paperwork for you.

3. No need to reserve waiting periods

If you've already served waiting periods with your previous fund, you won't need to serve them again.*



Bupa Website



**134 135 (within Australia)
+61 3 9487 6400 (outside Australia)**



Request a call back



**Members can also contact us on
myBupa**

*When switching to Bupa on an equivalent or lower level of cover within 60 days of cover end date with old health fund, provided you already served your waiting period and pending receipt of your clearance certificate. We will apply continuity once we receive it.

Understanding your health cover



If you don't have health insurance, or if you're still deciding if it's right for you, keep in mind that when you join our Bupa corporate plan you can also look forward to these exclusive benefits:



How to join Bupa

Simply [click here](#) to join Bupa



Important Information Guide

Welcome to Bupa. Here's what you need to know about your health insurance.

[Click here for more information](#)



myBupa

myBupa is our member self service area. It helps you to easily manage and understand your health cover.

[Click here](#)



Bupa Members First

Find a Members First Health Care Provider in our Bupa Network including Dentists, Chiropractors, Physiotherapists, Optical, Hospitals and more.

[Click here](#)



Members First Platinum

At Members First Platinum, if you're eligible, you'll pay nothing for dental check-ups.

[Click here](#)



Bupa FAQs

to find answers to your frequently asked questions.

[Click here](#)



Bupa Glossary

[Click here](#) to find out more on our rules and how these definitions may apply to you.



Bupa Complaints & Feedback

We value our customers. [Click here](#) if you think we have fallen short of your expectations and we appreciate your feedback.



Using your Health Insurance



Going to hospital with Bupa health insurance

If you haven't been to hospital very often, you may not be familiar with how the hospital system works. So, we've created this guide, especially for you.

[Click here](#)

Bupa Hospital Listing

Bringing you greater value and certainty with our listing of our Bupa Members First and Network Hospitals.

[Click here](#)

How much can you claim with myBupa?

Want to get an estimate on how much you can claim? myBupa makes it easy to get an estimate on your Extras claims. For some Extras services, you can find out how much you'll get back online using your myBupa account.

[Click here](#)

Bupa find a provider

Find a Members First Health Care Provider in our Bupa Network including Dentists, Chiropractors, Physiotherapists, Optical, Hospitals and more.

[Click here](#)

Bupa No Gap Providers of In-hospital Radiology Services

Bupa has no gap arrangements with Radiology providers nationally. [Click here](#) to find out your local provider for your next appointment.

Bupa No Gap Providers of In-hospital Pathology Services

Bupa has no gap arrangements with In-Hospital Pathology Services. [Click here](#) to find out your local provider for your next appointment.



Manage your insurance at ease with MyBupa

Getting around the health insurance system can be tough, so we've created 'myBupa' - an online hub that makes using your cover easier than ever. With its intuitive design and 24/7 access across laptop, desktop and mobile, it's the quickest way to make claims and manage your membership.

Quicker easier claiming on Extras

Claim online or via the Bupa app for most Extras[^] services with our step-by-step tool. It's one of the quickest ways to get your claims processed. Better yet, you'll generally receive payment into your bank account within five business days.

Get an estimate online before you get treatment. myBupa will automatically estimate a cost based on your cover, past claims and your yearly limits.

Check your remaining limits on selected Extras like dental and physio so you know exactly how much you have left on your limits to claim.

Important information in an instant

- Update your contact details and choose how we get in touch with you



Wellbeing & Health Tools



Bupa Health Support[‡]

We're here to support you, not just when you are in need, but also to help you stay at your best. From rehab, chemotherapy, dialysis and palliative care delivered at home, to mental health support and phone-based coaching, for you and your family.

[Click Here](#)

Bluea. Digital Health by Bupa

Whether you're trying to improve your health and wellbeing, living with a condition or looking after your family, you've come to the right place for practical health information and tools to keep you on track.

[Click here](#)

Family & Pregnancy

Your complete guide to raising a family. From pregnancy to birth, babies and beyond. [Click here](#) for helpful information and resources to help you raise healthier, happier children.

Bupa Optical

Bupa optical provides exclusive benefits to our members. [Click here](#) to read more.

Bupa Dental

Dental health affects your overall well being. [Click here](#) to read more.